ACCESSIBILITY INFORMATION



We pride ourselves on giving a warm welcome to all our visitors, but acknowledge that due to being an historical listed building the physical layout of the Museum might be challenging for some.

On this page we have included as much information as possible to enable you to prepare for your visit.

Parking: There is no on-site parking but there is a drop-off and pick-up point immediately outside our garden entrance gates.

<u>Grafton Street NCP car park</u> is next door to the Museum (access via Nelson Street), with accessible parking spaces available and step-free access from the car park to the Museum.

<u>Cycling</u> is a fantastic way to reach us as the Oxford Road corridor has designated cycle lanes. We have a bike rack on site in our garden space.

Access to the Museum: The Museum is the former home of the Pankhurst Family and is a listed Georgian building. There is a low step leading from the pavement to the entrance path and two steps from the entrance path to the front door. There is no handrail, but we are happy to provide assistance up the steps. We do have step-free access through our garden door for wheelchair users and for visitors with pushchairs (see details below) — please do alert one of our volunteers who will be happy to guide you through the building to the Museum entrance hallway.

The Museum Galleries and Exhibition Space are on the ground floor and the doorways are a standard household width (80cm) which means, unfortunately, some wheelchairs cannot be accommodated.

After passing through Galleries 1 and 2, there are 3 steps leading down to the Parlour. There is a handrail down the stairs and we are happy to provide assistance if needed. We may be able to provide ground level entrance to the parlour through the French doors leading from the garden, but visitors should be aware of the gravel path outside. There is a slight lip at the entrance to the French doors.

Our volunteers will strive to make entrance to and through the gallery and exhibition spaces as easy and enjoyable as possible for all our visitors.

Lights and noise: our AV display in Gallery Two has flashing images and sound effects, which might affect some visitors. The gallery can be views with the AV switched off. Please ask the volunteer guides if you'd like to view the gallery without the AV feature playing.

Refreshments will be available during opening hours.

Registered assistance dogs, or registered assistance dogs in training, are welcome at the Museum. Other dogs are not allowed in the Museum, shop or garden.

Toilets: Two toilets, one of which is accessible, are available on the ground floor for visitors.

Trained first-aiders are on hand at the Museum should visitors require assistance.

Families are very welcome, and our exhibition is aimed at a family audience with games and interactive exhibits designed to be touched.

Our garden is perfect for spending time outside and making memories during your visit. It also provides quiet space should our visitors need it. The gravel paths have been designed to accommodate wheelchairs and buggies. Some visitors, however, might find the paths more difficult to navigate due to the gravel surface

Nappy changing facilities are available in the accessible toilet

Buggy storage: we have a small space on the ground floor where buggies can be stored. Just ask a volunteer for help.